NATIONAI RAII FRFF ACCESS STEP MAP

DESIGN BY A. T McCLUSKEY

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KEY TO SYMBOLS

NATIONAL RAIL SERVICE (OVERGROUND SERVICES ALSO INCLUDED)

INTED NATIONAL RAIL SERVICE

- ACCESSIBLE STATION
- ✓ STATION ACCESSIBLE IN DIRECTION SHOWN ONLY
- **INTERCHANGE ONLY** THERE IS NO STEP FREE ACCESS OFF THE STATION SITE, HOWEVER IT IS POSSIBLE TO CHANGE TRAINS HERE
- STATION (S) CONNECTED

(1&2) STEP FREE ACCESS AT THIS STATION IS ONLY AVAILABLE TO THE PLATFORMS INDICATED

- NO REASONABLE STEP FREE INTERCHANGE AVAILABLE BETWEEN PLATFORMS
- STEP FREE INTERCHANGE AT THIS STATION REQUIRES THE USE OF A LEVEL CROSSING OR BARROW CROSSING - THIS MAY REQUIRE STAFF ASSISTANCE, PLEASE CHECK NATIONAL RAIL ENQUIRES FOR MORE INFORMATION
- ASSISTANCE MAY BE REQUIRED THIS IS USUALLY DUE TO A STEEP RAMP OR KERB, BUT SHOULD BE POSSIBLE WITH ASSISTANCE

STATION IS STAFFED PART TIME – PLEASE CHECK OPENING HOURS

- STATION IS STAFFED THROUGHOUT THE DAY STAFF AVAILABLE 07:00 21:00 AT MINIMUM ℜ THIS STATION IS A REQUEST STOP
- WHEELCHAIRS AVAILABLE TO BORROW
- CCESSIBLE TOILET AVAILABLE
- INC NATIONAL KEY TOILET AVAILABLE A RADAR KEY IS REQUIRED FOR ACCESS
- PARKING AVAILABLE CAR PARK MAY NOT BE OWNED BY THE RAILWAY COMPANY. YOU MAY BE CHARGED FOR PARKING.
- PLEASE NOTE, THERE MAY BE AS FEW AS ONE ACCESSIBLE PARKING SPACE AVAILABLE. PLEASE CHECK AVAILABILITY.
- STEP FREE INTERCHANGE WITH LOCAL TRAM/ METRO NETWORK AVAILABLE NOTES

- UNFORTUNATLY, SOME STATIONS ARE ONLY ACCESSIBLE DURING THE DAY, THIS IS DUE TO LIFTS NOT BEING OPERATIONAL OUTSIDE OF STAFFED - ALTHOUGH MOST TRAINS ARE ACCESSIBLE, SOME OUTDATED ROLLING STOCK MAY BE INACCESSIBLE. PLEASE CHECK WITH YOUR LOCAL OPERATOR FOR

- DETAILS - ALL TRAINS ARE ACCESSED VIA A MANUAL BOARDING RAMP, THESE ARE EITHER AVAILABLE AT A STATION OR ON THE TRAIN. STAFF HELP WILL
- BE REQUIRED TO USE THESE RAMPS.
- ONLY FULLY OR PARTIALLY ACCESSIBLE STATION ARE FEATURED ON THIS MAP, ANY STATIONS THAT HAVE NO STEP FREE ACCESS WHATSOEVER HAVE BEEN OMITED.
- THIS MAP DISPLAYS NATIONAL RAIL FOR INFORMATION ON LOCAL TRAM SERVICES PLEASE SEE INDIVIDUAL SYSTEM' S WEBSITES. - INFORMATION SOURCED FROM NATIONAL RAIL ENQUIRIES OR LOCAL KNOWLEDGE WHERE POSSIBLE. ALL INFORMATION CORRECT AS OF APRIL
- FOR ENQUIRIES ABOUT THIS MAP CONTACT: atmdesignenquiries@gmail.com - NO ATTEMPT SHOULD BE MADE TO REPRODUCE OR COPY THIS WORK WITHOUT THE DESIGNER' S PRIOR CONSENT.
- VISIT www.grafxcraft.com/atmdesign FOR MORE INFORMATION ABOUT THIS MAP [©]A. T McCLUSKEY 2020

PASSENGER ASSIST

IT IS RECCOMENDED THAT YOU BOOK AT LEAST 24 HOURS IN ADVANCE OF TRAVELLING, TO ENSURE THAT STAFF WILL BE AVAILABLE TO HELP YOU, PLEASE NOTE THAT TURN UP AND GO SERVICES ARE NOT ALWAYS OFFERED. TO BOOK PASSENGER ASSIST PLEASE: - CALL FREEPHONE 0800 0223720 - TEXT 60083

- FOR TEXTPHONE/ MINICOM PLEASE USE 0845 60 50 600 - OR VISIT www.disabledpersons-railcard.co.uk/travel-assistance YOU CAN ALSO USE DIRECT CONTACT INFORMATION FOR SPECIFIC TRAIN

OPERATING COMPANIES

TRAIN COMPANY	EMAIL	TELEPHONE	TEXTPHONE/ TYPETALK
AVANTI WEST COAST	AssistedTravel.Avanti WestCoast@mailgb. custhelp.com	08000 158 123	08000 158 124 (TEXTPHONE)
CHILTERN RAILWAYS	N/A	03456 005 165	08457 078 051 (TEXTPHONE)
CROSSCOUNTRY	www.crosscountrytrains .co.uk/customer- service/travel- assistance (FORM ON WEBSITE)	0344 811 0125	0344 811 0126 (TEXTPHONE)
GREAT WESTERN RAILWAY	Passenger.assist@GWR. com	08001 971 329	18001 0800 197 1329 (TEXTPHONE)
LONDON NORTHWESTERN RAILWAY	www.londonnorthwestern railway.co.uk/contact -us/book-assisted- travel (FORM ON WEBSITE)	0800 024 8997	18001 0800 024 8997 (NEXT GENERATION TEXT)
TRANSPORT FOR WALES	tfwrail.wales/book- assistance-form (FORM ON WEBSITE)	03330 050 501	08457 585 469 (TEXTPHONE)
WEST MIDLANDS RAILWAY	www.westmidlands railway.co.uk/contact -us/book-assisted- travel (FORM ON WEBSITE)	0800 024 8998	18001 0800 024 8998 (NEXT GENERATION TEXT)

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TO SOUTH WALES				
	LUDLOW 🚯 P			
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